

MemberNote

On April 15, 2005 we will be introducing a new service that is brand new and not available anywhere else in North America.

The service was built and tested right here in Mt. Lehman. We are calling it "MemberNote." There are some very good reasons to use this service. What MemberNote does is this.

Whenever you use your MemberCard at an ATM or at an Interac merchant to purchase something, that transaction information will be sent to a cell phone in the form of a text message and that message will come to you very quickly. This is the verification that your MemberCard has just been used. Your cell phone must be enabled to handle SMS (short message services; also commonly known as a text message). The same message can be sent to any e-mail address. You can have both messages or either message sent so if you take \$40 out of an ATM your cell phone will get a text message in a few seconds telling you that. If you spend \$23.49 at a grocery store, your cell phone gets a message again giving you the transaction particulars. *Simple. Easy. Free.*

Service Description	This service gives you instant messaging to your cell phone and/or to an e-mail address on any transaction that you make with your MemberCard.
Benefits Security	You will always know when you have used your card by the text messaging. Any unauthorized use will alert you.
Records	The text messaging will give you a record of the transaction so a lost receipt won't be a forgotten transaction.
Cost Free	The only charge you will see is the one from your cell phone supplier for the text messaging.
What you need in order to use MemberNote	<ul style="list-style-type: none"> • A cell phone with text messaging (SMS). • An e-mail account. (if you want messaging via this method). • A MemberCard from Mt. Lehman Credit Union.

What to do if you lose your card or suspect your card is being used without your knowledge:

Call 604-244-3522 and leave a message giving your name, account number and a phone number we can call you at .
We will telephone you immediately to handle the problem.



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